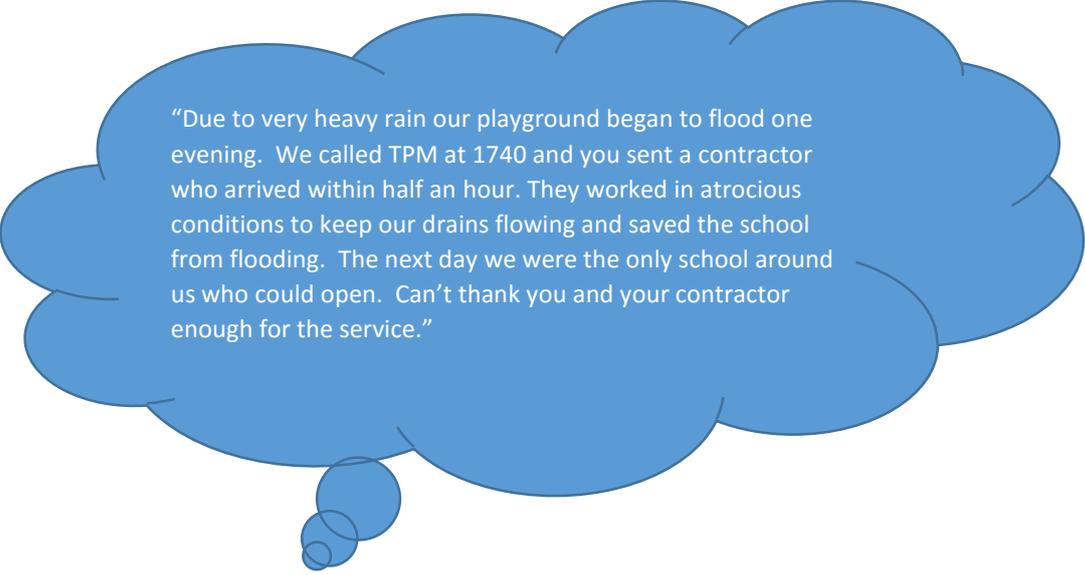


What schools have said about our service

"I have been using TPM for several years now and have always found their service to be prompt and efficient. When reactive maintenance issues need to be sorted quickly, I really appreciate that one phone call or fax is all that is needed and someone is sent for the job. If there is ever a problem with a contractor, I can request someone else and I feel I get good value for money as I don't sense I'm being overcharged for work done. Our annual fee has not increased over the years I have been in TPM and I value the rebate of unspent monies at the end of the year especially at a time when school budgets are so tight."

"We have been a member of DBE Services since 2009 and we have not been disappointed. In fact, the personalised service that we receive has been second to none. We work with an appointed Buildings Manager/Architect to tailor our needs (and wants) and are able to pick and choose our own local contractors who are then checked and overseen by DBE for our scheduled maintenance. Of course the significant financial savings are also a huge bonus!"

"Although we did not join DBE Services to save money it has proved to be good value for money and by joining as a group of schools we received a discount. The customer service from the office is very efficient and if you ask for a contractor urgently you get one. It took a while to get all our cyclical maintenance running smoothly as we changed a number of contractors but once it was established we found it runs very smoothly."



"Due to very heavy rain our playground began to flood one evening. We called TPM at 1740 and you sent a contractor who arrived within half an hour. They worked in atrocious conditions to keep our drains flowing and saved the school from flooding. The next day we were the only school around us who could open. Can't thank you and your contractor enough for the service."



"We have been with TPM for a number of years although we did leave a few years ago to try an alternative provider. We were only away a year! The service we receive is efficient, friendly and excellent value for money. They are always willing to go the extra mile to help. When we had issues with a project which had been arranged by the LA they provided us with a consultant who advised and helped us, to ensure we got things sorted as we wanted and quickly. Regular servicing is efficiently managed and they are always quick to respond to any reactive work we need."